

To Our Valued Patients,

During these difficult times for all of us, we hope this letter finds you and your family in good health. We wanted to inform you of what we are doing in preparation for our continued commitment to your safety. As you are aware Infection control has always been a top priority for our practice and our commitment to it is unwavering. Our infection control processes are made so that when you receive exceptional care, it is in a clean, safe and comfortable environment.

We want to tell you about the infection control procedures we follow in our practice to keep patients and staff safe. Our office has always followed and will continue to follow the recommendations provided by the Centers for Disease Control (CDC), American Dental Association (ADA), and Occupational Safety and Health Administration (OSHA). We have added new layers of protection for you and as always our goal is to exceed all recommendations and provide you with even greater peace of mind. We will follow the activities of these agencies, so that we are up to date on any new rulings or guidance that may be issued.

Here are some changes you may notice at your next appointment:

Pre-Appointment: 24 hrs. prior to your visit, our staff will be in communication with you to do a pre-screening questionnaire.

Day of Appointment: Please remain in your car when you arrive and call the office to let us know you are here. A staff member will be asking you similar questions, as the day before. You will then be met at the front door, where your temperature will be taken with a non-touch forehead thermometer. We will be providing hand sanitizer for you to use upon entering. We ask that all patients wear a mask to their appointment.

Guests/companions will be asked to wait outside the office unless the patient is a minor, or assistance is needed.

Appointments will be managed to allow for patients to observe social distancing in the waiting room and hallways. The regulations set forth by the governor has required us to reduce the volume of people treated in a given day for the unforeseeable future.*****That might mean that you are offered fewer options for scheduling your appointment.**

New Practice Protocols: Our staff will be thoroughly screened each day with a temperature check and similar questionnaire that patients will be given.

Magazines and books have been removed from the waiting room.

We have added specialized air filters throughout the office.

Our entire staff will be wearing increased PPE.

The front office is retrofitted with plexiglass to protect staff and patients during office interaction.

Extra scheduled deep cleaning of the office will occur throughout the day.

Our doctors will continue to address as many of your dental concerns as possible by phone.

We are happy to answer any questions you may have about the steps we are taking to keep you safe in our practice. We value your trust and loyalty. We look forward to seeing you again. Thank you for your support and understanding through this very difficult time.

Dr. Marian, Dr. Bryant and Staff